



Chief Officer
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By Email - [REDACTED]

Rachel Moon
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Our ref: PT/LF
Your Ref:
Date: 11 September 2026

Dear Rachel

[REDACTED]

I apologise for the delay in responding to your letter which was attached to your email of 14th August 2026. I have since received the Petition in respect of [REDACTED]. I felt it prudent to inform you of the current position of the Health and Social Care Partnership in terms of service delivery, in response to your queries.

Turning Point Scotland (TPS) are the current service provider for the Residential Stabilisation Service (RSS). The contract for the provision of that service is due to expire in October 2026. The possibility of having TPS continue to provide the service beyond the contract expiry date was explored. It was not, however, possible to reach a mutually acceptable agreement on extending the contract. Therefore, the contract will end at the request of TPS.

This leaves the HSCP with very limited options if it wants to continue to provide the service. Consequently, to protect the safety and continuity of care of people currently using or requiring access to the service, the HSCP has committed to continuing the Residential Stabilisation Service through direct in-house delivery. This includes the TUPE transfer of Residential Stabilisation Service employees. Although there will be a change from an external provider to direct in-house delivery, the way the service provided to service users will remain the same. It is hoped to retain the knowledge, skills and experience of the current workforce wherever possible

and meetings with staff are taking place. There are no plans to reduce capacity or number of beds at this time.

One of the main aims of moving to direct in-house delivery is to provide continuity of care for those using the service, service users like your client. That said, it is not possible for me to rule out changes to the way the service is provided in future. But I can provide assurance that the HSCP is well aware of its public sector equality duty and any decision about the way the service is provided to service users will be taken with an equality impact assessment of the proposed changes being available to the decision maker. Similarly, any duty to consult that may exist will be complied with.

Please do not hesitate to contact me if you have any further questions.

Yours sincerely



Pat Togher
Chief Officer, Glasgow City Health and Social Care Partnership

If phoning or visiting, please ask for Pat Togher
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